

Example of a possible agenda, with advice, for two upcoming year-long statewide collaborative processes: one to develop and implement a basically uniform evaluation system for Maryland's court ADR programs, and one to develop and implement a basically uniform evaluation system for Maryland's community mediation centers.

This example may also serve as a guide for developing evaluation models for school and government ADR programs.

1. What do we want/need to know about our ADR programs? What do others involved in our ADR programs want/need to know?

What information are ADR programs, both locally and nationally, already collecting?

What are our information priorities based on needs and practicalities?

ADVICE:

For evaluation purposes, good ADR programs generally want to know:

_____, _____,
_____, _____, etc.

For evaluation purposes, good ADR programs are already collecting:

_____, _____,
_____, _____, etc.

The information priorities for good ADR programs generally include:

_____, _____,
_____, _____, etc.

2. How are ADR programs, both locally and nationally, already collecting this information?

ADVICE:

3. How are we, in Maryland, going to collection this information to create a uniform system and address technology and compatibility difficulties?

ADVICE:

4. How are we going to extract, analyze and use the information?

ADVICE:

5. How are we going to sustain the evaluation program to ensure that it continues to be useful?

ADVICE: