

ADR Evaluation Summit

Stowaway Grand Hotel

2100 Baltimore Avenue, Ocean City, Maryland

(410) 289-6191

November 7, 8, and 9, 2001

AGENDA

Wednesday, November 7

2:00 PM Check-in Begins

6:00 PM Cash Bar opens

7:00 PM Dinner

8:00 PM Welcome Brian Polkinghorn, Executive Director, Center for
Conflict Resolution, Salisbury University

Panel Discussion: The State of ADR and ADR Evaluation in
Maryland's Courts, Government Agencies, Schools, and
Community Mediation Programs

Moderator: Rachel Wohl, Executive Director, MACRO

Panelists:

Roger Wolf, Professor University of Maryland School of Law
Lorig Charkoudian, Director Community Mediation Program
Ramona Buck, Public Policy Director MD Mediation and Conflict Resolution
Office
Marvin Johnson, Center for Alternative Dispute Resolution

9:00pm Cash Bar Closes

Thursday, November 8

8:00 - 8:30am Continental Breakfast

8:30 - 9:00am Plenary Presentation

Evaluation Exercise

Carole Houk, ADR Vantage

"Practical Evaluation Considerations"

Brian Polkinghorn, Center for Conflict Resolution

"Summit Goals – Understanding, Improving and Capturing the Benefits of our ADR programs"

Rachel Wohl, MACRO

9:15 – 10:30pm Break-out into four facilitated Task Groups

A. Court Group - Summit Task: Create an agenda for a year-long consensus building process involving Maryland's court ADR Coordinators and others in a statewide collaborative effort to design and implement a practical, quantitative, and qualitative ADR evaluation system for Circuit Court civil and family cases and for the District Court. For each step of the Agenda, detail the Court Group's best advice for Maryland (see Example Agenda).

B. Community Group - Summit Task: Create an agenda for a year-long consensus building process involving Maryland's Community Mediation Center Directors and others in a statewide collaborative effort to design and

implement a practical, quantitative and qualitative ADR evaluation system for Maryland's Community Mediation Centers. For each step of the Agenda, detail the Community Group's best advice for Maryland (see Example Agenda).

C. Schools Group - Summit Task: Develop evaluation models that MACRO can offer to the diverse school ADR programs it funds.

D. Government Group - Summit Task: Develop evaluation models that MACRO can offer to the diverse government agency ADR programs it funds.

10:30-10:45am Break

10:45-12:00pm Return to Task Groups to continue work on Summit Tasks.

12:00 – 1:00pm Lunch - Open mike for funny mediation stories

1:00 – 2:30pm Return to Task Groups to continue work on Summit Tasks.

2:30 - 2:45pm Break

2:30 - 4:00pm Return to Task Groups to continue work on Summit Tasks.

4:00 - 5:00pm Afternoon Plenary Session: Sharing Challenges,

Each Facilitator shares with the entire group some of the challenges their Task Group is facing.

5:30pm Cash Bar opens

6:30pm Dinner

7:30pm After Dinner Trivia Contest

8:30pm Informal discussions with facilitators to reflect on the Sharing Challenges session, and brainstorm solutions to the challenges

8:30pm Cash Bar Closes

Friday, November 9

8:00 – 8:30am Continental Breakfast

8:30 - 9:00am Full Group: New Thoughts, New Approaches to Overcoming Challenges

9:15 – 10:30pm Return to Task Groups to continue work on Summit Tasks.

10:30 - 10:45pm Break

10:45 - 12:00pm Return to Task Groups to continue work on Summit Tasks.

12:00 - 1:30pm Lunch with Wrap-up Session

Recap of Summit: What have we accomplished? What are the next steps?

1:30pm Summit Ends

1:45pm - 2:45pm Planners/facilitators wrap-up meeting

